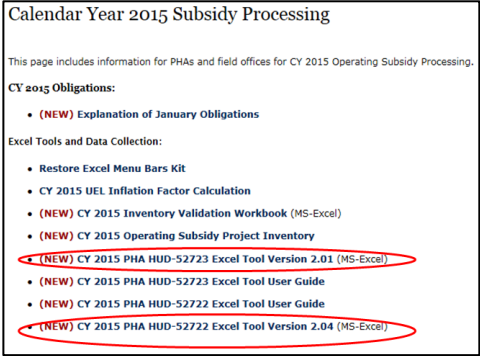
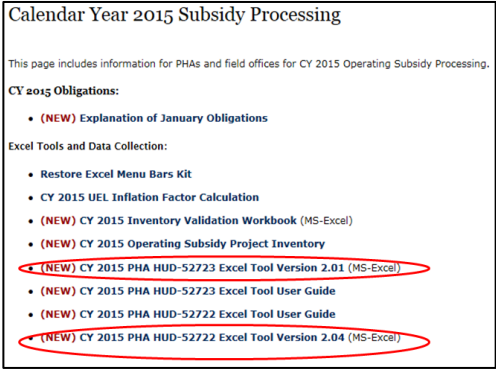
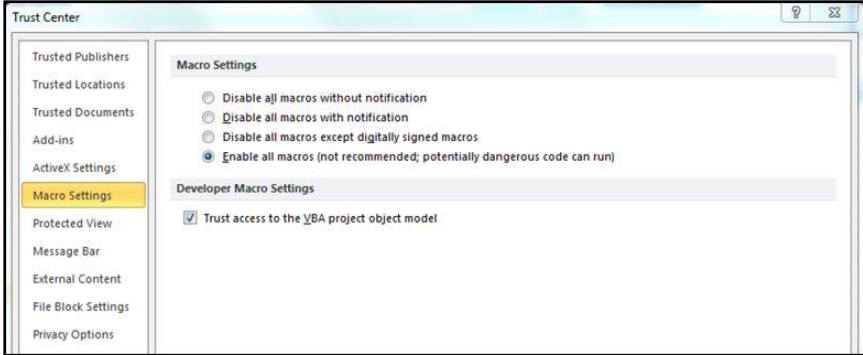
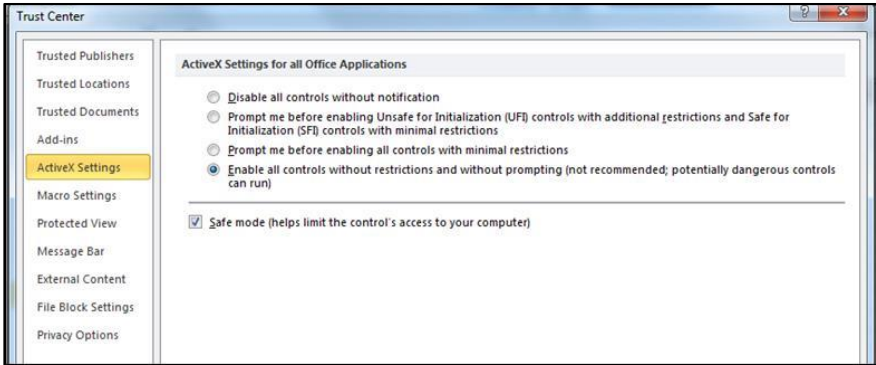


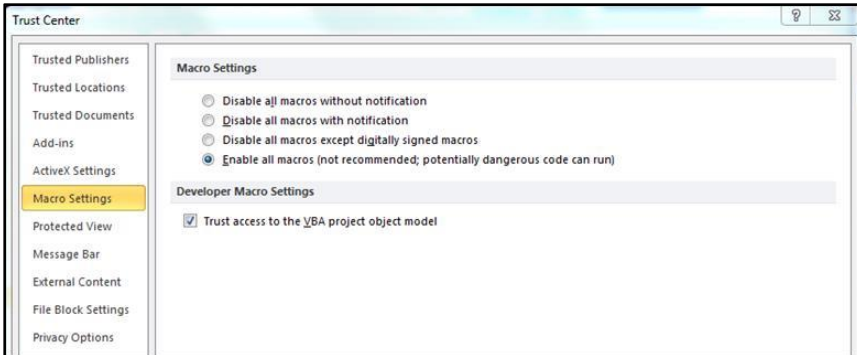
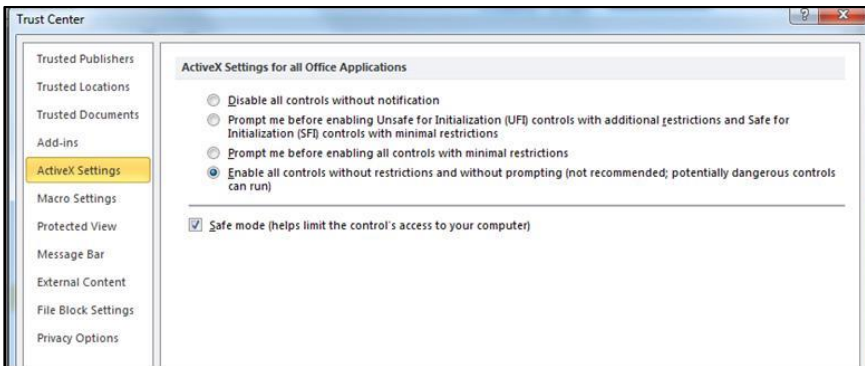
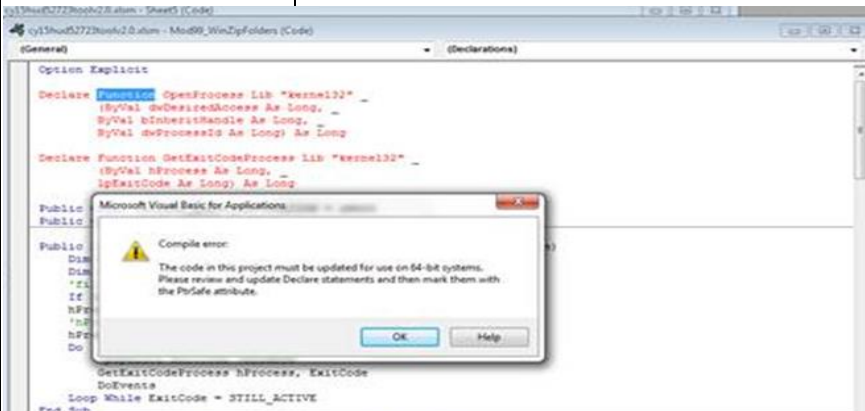
Technical Notes for CY 2015 HUD-52723 (V2.01) or HUD-52722 (V2.04) PHA Excel Tools
01/05/2015

#	Error(s)	Solution
	Initial Approach for all error messages on the 52722 and 52723 tools	Delete all previously downloaded versions of the Tools. Download newest (currently posted) version of the Tool (52723 v2.01 and 52722 v2.04) and set it up according to the user guide. If this does not address the issues the user is experiencing, then the user should follow the instructions detailed below associated with the specific error messages being received. If the users problems persist, the user should email FMDSupport@hud.gov . HUD will close the FMD support mail box when the number of issues diminishes, which we hop to occur based upon this release of technical notes. If the user receives an auto response from the FMD support mail box that the mail box has been closed, the user will be directed to contact their Field Office, which is the normal process that is used to support the Tools.
1	Runtime Error “438”	Follow instructions on Page 5.
2	Runtime Error “32809”	<p>Delete all previously downloaded versions of the Tools and download the latest Versions of the Tools, available at the following link: http://portal.hud.gov/hudportal/HUD?src=/program_offices/public_indian_housing/programs/ph/am/of/opfnd2015</p> 
3	"Compile Error"	<p>Delete all previously downloaded versions of the Tools and download the latest Versions of the Tools, available at the following link: http://portal.hud.gov/hudportal/HUD?src=/program_offices/public_indian_housing/programs/ph/am/of/opfnd2015</p> 
4	Runtime Error “57121”	<p>Delete all previously downloaded versions of the Tools and download the latest Versions of the Tools, available at the following link: http://portal.hud.gov/hudportal/HUD?src=/program_offices/public_indian_housing/programs/ph/am/of/opfnd2015</p>

Technical Notes for CY 2015 HUD-52723 (V2.01) or HUD-52722 (V2.04) PHA Excel Tools
01/05/2015

#	Error(s)	Solution
		<p>Calendar Year 2015 Subsidy Processing</p> <p>This page includes information for PHAs and field offices for CY 2015 Operating Subsidy Processing.</p> <p>CY 2015 Obligations:</p> <ul style="list-style-type: none"> • (NEW) Explanation of January Obligations <p>Excel Tools and Data Collection:</p> <ul style="list-style-type: none"> • Restore Excel Menu Bars Kit • CY 2015 UEL Inflation Factor Calculation • (NEW) CY 2015 Inventory Validation Workbook (MS-Excel) • (NEW) CY 2015 Operating Subsidy Project Inventory • (NEW) CY 2015 PHA HUD-52723 Excel Tool Version 2.01 (MS-Excel) • (NEW) CY 2015 PHA HUD-52723 Excel Tool User Guide • (NEW) CY 2015 PHA HUD-52722 Excel Tool User Guide • (NEW) CY 2015 PHA HUD-52722 Excel Tool Version 2.04 (MS-Excel)
5	Runtime Error “91”	<p>Before opening the Tools, user must ensure that they are saved to a location on the computer and the MS Excel “Trust Center” settings are enabled as per the instructions in Section 3 of the CY 2015 PHA HUD-52723 Excel Tool User Guide posted on the web. In addition, user must follow the 2 screenshots below to ensure that all features in ‘Macro Settings’ and “ActiveX Settings” under the ‘Trust Center’ Settings are enabled.</p>   <p>If the user still gets an error, it is because the system does not trust the file location from where the file is opened the first time. In this case the user must close the file <u>without saving</u> and re-open the file.</p>

Technical Notes for CY 2015 HUD-52723 (V2.01) or HUD-52722 (V2.04) PHA Excel Tools
01/05/2015

#	Error(s)	Solution
6	Runtime Error "1004"	<p>Before opening the Tools, user must ensure that they are saved to a location on the computer and the MS Excel "Trust Center" settings are enabled as per the instructions in Section 3 of the CY 2015 PHA HUD-52723 Excel Tool User Guide posted on the web. In addition, user must follow the 2 screenshots below to ensure that all features in 'Macro Settings' and "ActiveX Settings" under the 'Trust Center' Settings are enabled.</p>   <p>If the user still gets an error, it is because the system does not trust the file location from where the file is opened the first time. In this case the user must close the file <u>without saving</u> and re-open the file.</p>
7	Compile error: "The code in this project must be updated for use in 64-bit system..."	<p>The fix for this error is being researched, so until then the user must try to use a machine with 32-bit operating system.</p> 

Technical Notes for CY 2015 HUD-52723 (V2.01) or HUD-52722 (V2.04) PHA Excel Tools
01/05/2015

#	Error(s)	Solution
8	Rolling Base Data not pre-populating	Please note that some projects do not have pre-populated Rolling Base data loaded in the HUD 52722. As part of the CY 2014 QC process it was found that the UEL reported in the CY 2014 HUD-52722 and HUD-52723 did not match. Since the UEL for both tools should be identical, this spoke to a potential issue with the 52722 data. Since, normally, the rolling based data from the prior year's 52722 is used to pre-populate the following year's 52722, because of concerns with the data HUD did not prepopulate the rolling base because of potential issues with the data. Thus, in 2015 the PHA is required to enter rolling base data for any 52722 that does not have pre-populated rolling base data. Please follow the user guide to complete the CY 2015 PHA HUD-52722 Excel Tool.
9	Any of the above errors persisting on a 64-bit operating system e.g. Runtime error "438" on a 64 Bit Machine and the error is not resolved by using the workaround.	The fix is being researched but until then the user must try to use a machine with 32-bit operating system.
10	User with 64-bit operating system and MS Excel 2013, unable to enter data in editable (yellow) cells.	The fix is being researched but until then the user must try to use a machine with 32-bit operating system.

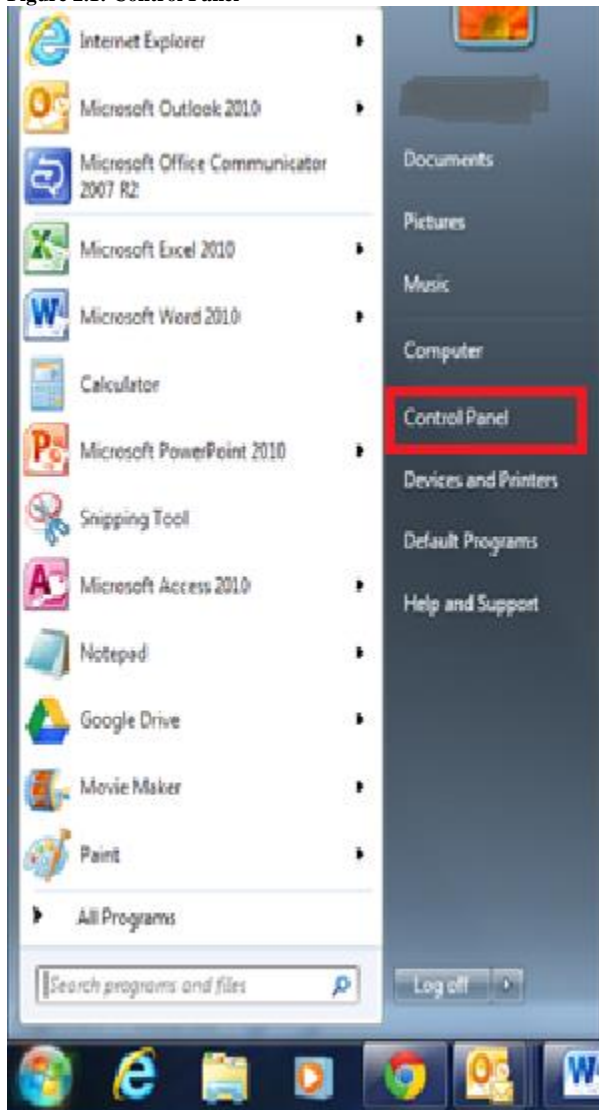
Workaround for Runtime Error “438”

Follow the steps below if you are experiencing runtime error “438” when using CY 2015 HUD-52723 or HUD-52722 PHA Excel Tools. The errors are caused by a Microsoft security update that was released in early December 2014. The steps below provide an interim solution to the PHA users to continue to use HUD PHA Excel Tools, while Microsoft finds a global solution.

1. Close all Microsoft (MS) Office applications. This includes: MS Word, MS Excel, MS Access, MS PowerPoint, and MS Outlook.
2. Enable or allow Windows search to show hidden or system files.

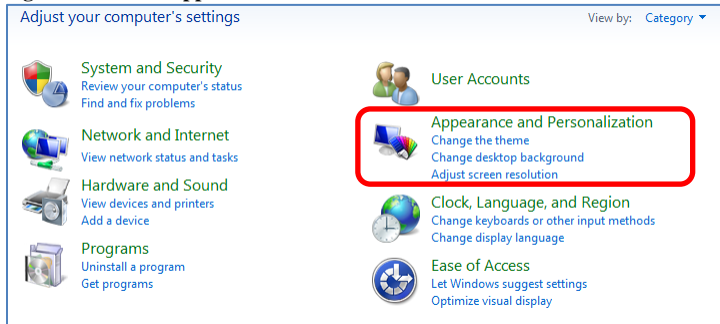
Click on “Control Panel”

Figure 2.1: Control Panel



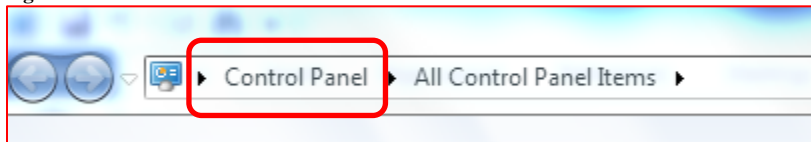
Click on “Appearances and Personalization”.

Figure 2.2: Select Appearances and Personalization



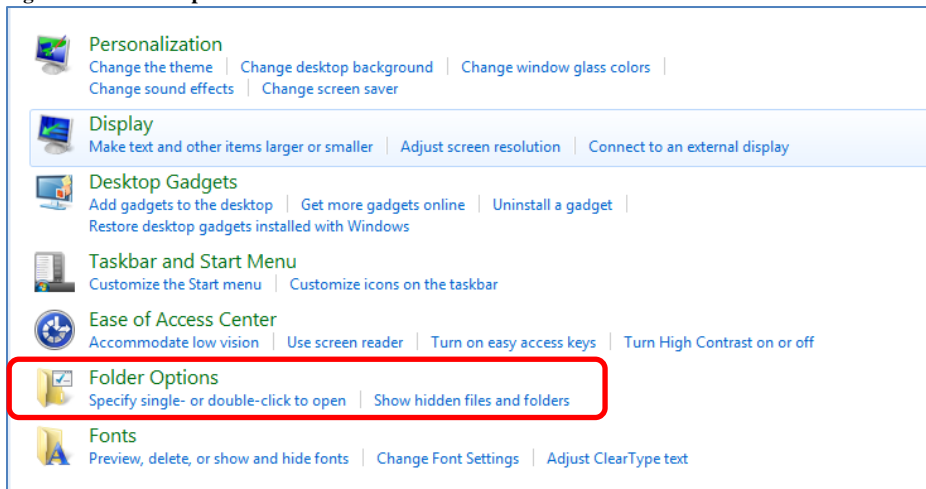
If the above screen does not show when you click on “Control Panel”, click on “Control Panel” in the address bar at the top.

Figure 2.3: Address Bar



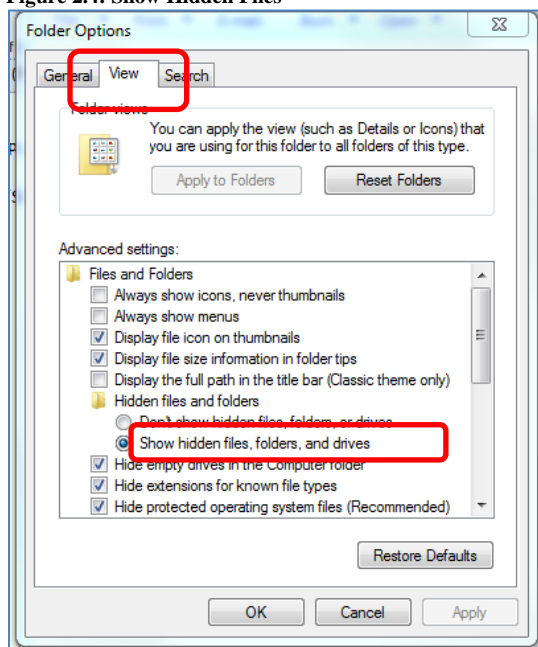
Select “Folder Options”.

Figure 2.4: Folder Options



Click on “View” tab. Select “Show hidden files, folders, and drives” radio button.

Figure 2.4: Show Hidden Files



3. Open Windows Explorer. You can launch Windows Explorer by clicking on the "Folder" icon on the Windows Task Bar.

Figure 3.1: Windows Task Bar

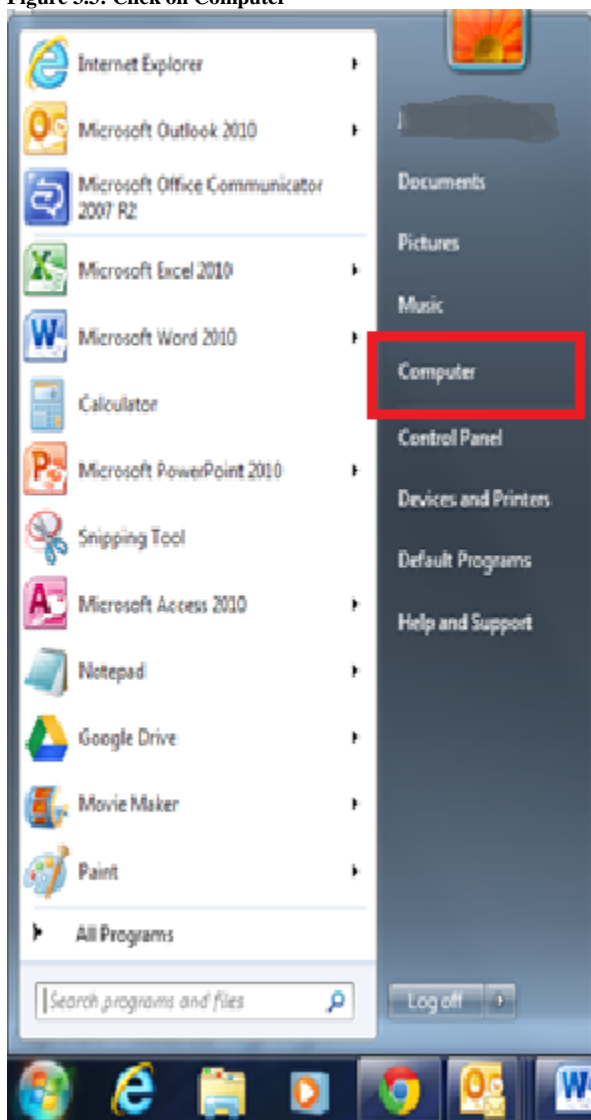


Alternatively, click on "Start" button and then click on "Computer".

Figure 3.2: Windows Start Button

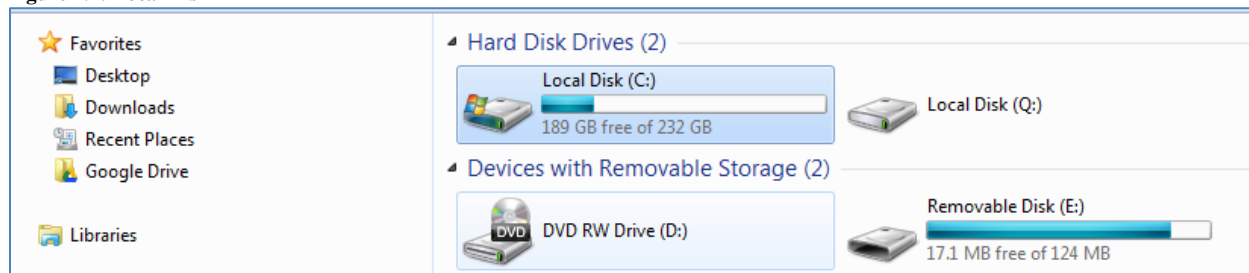


Figure 3.3: Click on Computer



4. Double click on “Local Disk (C:)”

Figure 4.1: Local Disk

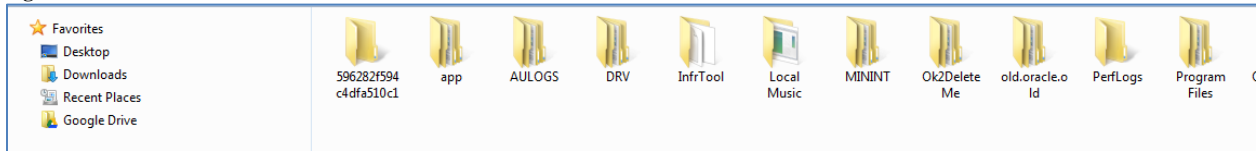


Technical Notes for CY 2015 HUD-52723 (V2.01) or HUD-52722 (V2.04) PHA Excel Tools

01/05/2015

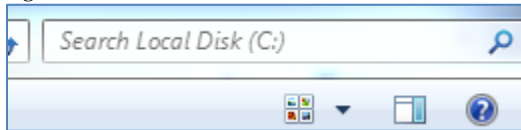
Folders on your local disk shall appear.

Figure 4.2: Local Disk File Folders



5. In the search box on the right hand top corner, type in "*.exe"

Figure 5.1: Windows Search Box

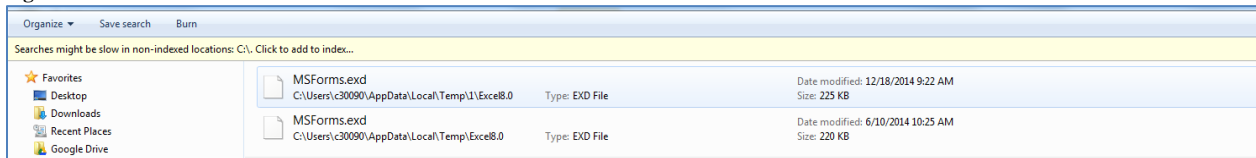


Windows will start searching for files with the *.exe extension. You should see the following two files, at a minimum:

C:\users\username\AppData\Local\Temp\Excel8.0\MSForms.exe

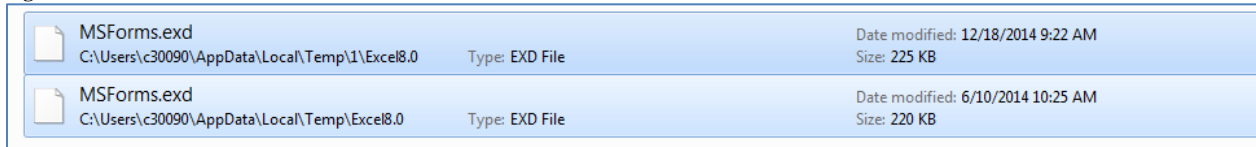
C:\users\username\AppData\Local\Temp\VBE\MSForms.exe

Figure 5.2: Search Results



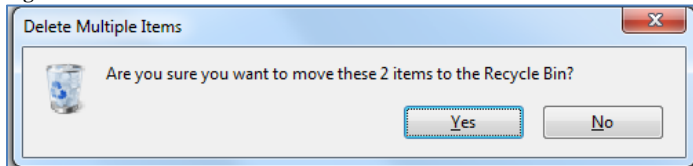
6. Holding the "Shift" key down, click on both *.exe files. This should highlight the selected files.

Figure 6.1: Select .exe Files



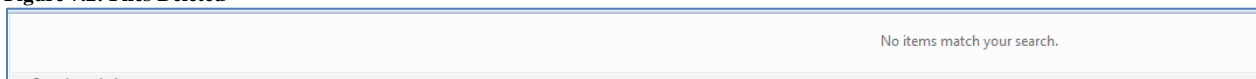
7. Hit "Delete" button to delete the selected files. Click "Yes" when you are prompted to confirm deletion.

Figure 7.1: Delete Selected Files



Your screen will show "No items match your search" once the files are deleted.

Figure 7.2: Files Deleted



8. **Restart the computer.** Click on "Start" button. Click on "Log off" and then "Restart". Then, launch HUD-52723 or HUD-52722 Excel Tool.